

# Serviced Offices & Co-working Spaces

VostroNet Q2 Software Platform™

**VostroNet**

Smarter Internet

VostroNet's Q2 Software Platform™ is the perfect product to manage a Wi-Fi environment within a modern serviced office or co-working space.

Q2 is built specifically for multi-group structures within a public Wi-Fi network.

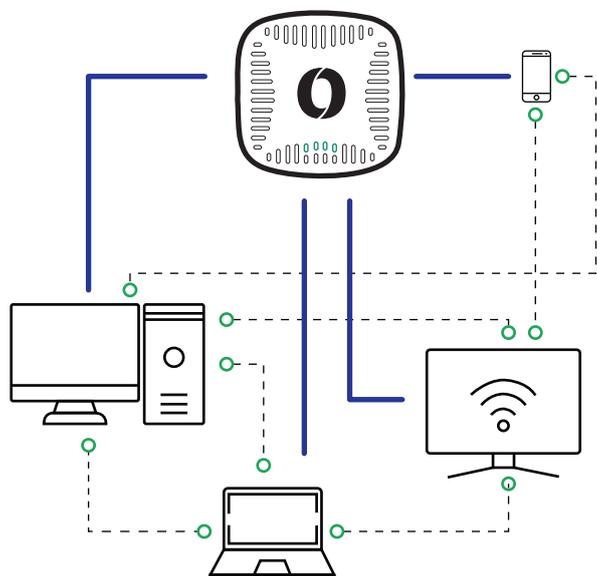
The Platform provides a point-and-click interface for management of different groups and users, drastically reducing the burden on IT staff while enhancing network security and performance.

## Overview

The Q2 Software Platform™ is a cloud-based Wi-Fi management system that centralises and automates the management of a Wi-Fi environment.

The Q2 Software Platform™ includes PrivateMesh™, a unique technology that enables a single network to isolate unrelated users and devices while also permitting communication within authorised groups or organisations.

Q2 software drastically enhances the security and performance of a Wi-Fi ecosystem while materially reducing the IT resource required to set-up, administer and maintain the network. The software also includes powerful monitoring, analytics and auditing tools to enhance the toolkit for IT managers.



## Q2 Components

- Network ecosystem dashboard
- Network device monitoring and management
- Group, User, User Device Management
- VostroNet PrivateMesh™ (dynamic multi-device group private vLan capability)
- Wi-Fi captive portal and landing page customisation tool
- Network device booking engine
- Network performance analytics and alerts
- Advanced network audit tools

# Key Features



## Powerful network tools, easy to manage

Intuitive dashboard summarising network performance and device analytics. Advanced drill-down diagnostics and audit tools available for IT management and staff.

- Management can understand usage patterns, device types and performance of the network from a single dashboard
- Easily managed by front desk staff
- Integrated into third-party monitoring



## Significantly reduced IT touchpoints

Q2 Software automates and simplifies the manual work required of IT staff in setting up and maintaining different Wi-Fi networks for various sub-tenants and groups, freeing up time for value-add activities. Reduced touchpoints include:

- Separate SSIDs no longer required to be set-up and maintained (labour intensive)
- Users/devices can be added and managed by admin staff or by designated groups contacts
- Automated shared resource booking and access (e.g. meeting room TVs, printers)
- Centralised management and monitoring of network devices, with powerful diagnostic tools



## Security as a priority

Architecture designed with enhanced cybersecurity features. PrivateMesh™ isolates groups from each other while facilitating sharing and collaborating where authorised. Specialised network audit tools to facilitate active monitoring of users and devices.



## Customised captive portal and landing page

Branding customised for easy onboarding. Easily adjusted by staff to provide up-to-date information, promotions and alerts to customers.



## Network device booking engine

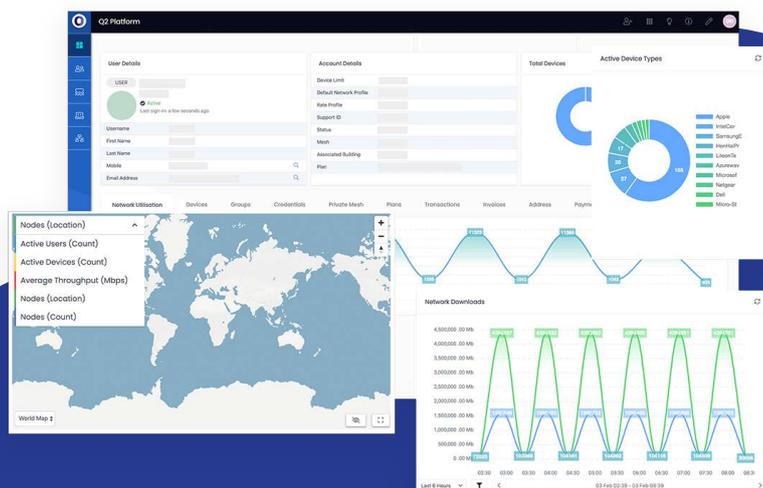
Q2 Software includes a booking engine to enable automated access periods for network devices or meeting room assets, enabling groups to have access to a meeting room TV or other Wi-Fi enabled devices for the period in which it is booked.



## Network and Customer Analytics

Q2 provides detailed analytics valuable for both (1) network management and (2) customer insight. Includes:

- Network-level analytics: includes throughput, no. of devices, no. of users, peak times
- Network device analytics: includes individual network component performance, dependent/precedent devices
- User and device analytics: Wi-Fi signal strength, authentication success, throughput, detailed logs on interaction with the network
- Live geo-location map of users within the precinct
- Live numerical data count of users in each designated area
- Demographic data:
  - Languages spoken
  - Time spent in locations
  - Arrival times/departure times
  - Device types



# Key Benefits Summary

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## Significantly reduced IT touchpoints

- ▶ IT staff no longer required to set-up and maintain separate SSIDs for each organisation (resource intensive)
- ▶ IT staff no longer required to administer network access: can be undertaken by site admin staff and delegated to organisations
- ▶ Booking capability automatically activates and deactivates access to shared resources (e.g. meeting room TVs)
- ▶ Network devices monitored and centrally managed in software

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## Increased security

- ▶ Creates separate Private vLans for each organisation and subgroup
- ▶ Completely restricts access for unauthorised devices
- ▶ Powerful network auditing toolkit

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## Increased performance

- ▶ A reduction in SSIDs increases the speed and performance of Wi-Fi
- ▶ Central management and monitoring of network devices allows for performance optimisation and reduced troubleshooting time

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## Analytics

- ▶ Sophisticated analytics providing enhanced management of site and customer insights
  - ▶ Assess customer utilisation (# of visits, time spent) of different areas: shared spaces, meeting room preferences, preferred desk locations and configurations
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