



## Acceptable Use Policy for End-Users

Where we consider that you have breached the Acceptable Use Policy, we may limit, suspend or terminate the Service per the Terms and Conditions of service. We reserve the right to block any content.

### Unreasonable use of the Service

We consider your use of the Service is unreasonable if it is illegal, excessive, fraudulent or adversely affects the Network or any other network or another customer's use of, or access to, the Service or the Network. Fraudulent use includes resupplying a Service without our written consent so that someone else may access or use a Service or take advantage of the included value of a plan.

We consider the following activities to be unreasonable:

- Utilising a residential service for non-residential purposes;
- running a telemarketing business or call centre;
- operating an outbound server, hosting or cloud service;
- re-supplying or reselling the Service;
- sending unsolicited bulk data;
- crypto-currency mining;
- torrenting/file sharing in a manner that is likely to infringe upon the intellectual property rights of others; and
- other similar activities.

### Use Only for Lawful Purposes

The Service may only be used for lawful purposes. You must not use the Service:

- in violation of any applicable law;
- in a manner that will infringe upon the intellectual property rights of others (including any copyright or trade mark) or the privacy of others;
- to obtain or attempt to obtain unauthorised access to any systems, networks or computers or in a manner that could interfere with the operations of any systems, networks or computers;
- send unsolicited bulk data (commonly known as spam), unless such use is in compliance with any applicable laws and the sender has a pre-existing business, professional or personal relationship with, or has the consent of, the recipient;
- use or supply tools that are designed for or could be used to compromise the security of any systems, networks or computers, in any case, comprising part of, or using, the Service or to transmit viruses or harmful software using the Service.

### Your Responsibilities

You are responsible for:

- maintaining the security of your systems that you use in relation to the Service;
- any content that you publish via the Service and for any content that is accessed by you or any other person on the Service via your account;
- preventing unacceptable use by others who use your Service and taking all reasonable action to cooperate with Superloop if Superloop considers further action is required.